

From: Donald Durio [mailto:ddurio@dominion-resources.com]

Sent: Wednesday, June 06, 2007 1:08 AM

To: Jim Bim

Subject: Thank You

June 5, 2007

Dear Jim,

I suppose it is a realtor's job to sell the homes that they have been entrusted to sell. That being said, why did our previous two "top producer" agents fail to get our home sold over a period of 189 days? When we spoke over the phone, I immediately recognized that you were truly different. You were professional, honest, straight forward and had a clearly defined plan for our success.

That makes what you did for us "above and beyond." I can't tell you how much we appreciate your help. We have worked with several realtors before and none of them even come close to the service that you gave us. You acknowledge our concerns, supported us during the process and helped us overcome the many challenges. It was a long arduous process but you never gave up on us or our home. You even helped us get the house ready for the sale, thank you. This would have been a near impossible process since we were 1,500 miles away. Yet, with you on the job, we had no reason for concern. And as you know, after it was all said and done, you got us multiple offers and a quick closing. Exactly what we wanted! Who said it is a tough market where nothing is selling?

Jim, you are the best. We wish you God's blessings and many more home sales. If by chance we ever have another home sale or friends who need a realtor, you'll be the first person we call.

Thanks so much,

Donald & Marlene Durio