

# Jeffrey S. Rubin, LCSWC

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Village of Cross Keys  
259 Village Square II  
Baltimore, MD 21210  
410-435-6721 fax: 410-323-6705

James Bimstefer  
JIM BIM  
Long & Foster Realtors  
9171 Baltimore National Pike  
Ellicott City, MD 21042

December 6, 2006

Dear Jim:

This letter of recommendation represents my unsolicited comments concerning your dedicated service over a course of 6 years and four real estate transactions. It is an open letter to any of your potential clients who may be thinking about selling or buying a home and I would welcome any contact from those who would wish more detail or have specific questions from this very satisfied client.

Regarding you personally, there is a special blend of complete competency in doing what you do combined with a low-keyed, respectful approach that yield a remarkable level of integrity and support that is virtually unseen in today's business environment. I remain amazed by the advice, ways of thinking about an issue, predictions, etc. that you have which have proved so invaluable in light of a home selling/buying experience so important to the future of a family. Your degree of caring, patience, and being there at a moment's notice has been priceless and most appreciated.

A word to those who feel a bit resentful about having to use a real estate agency or agent: With the complexity of the process and the amount of money involved and the level of impact on a family of such a significant decision, it is unwise not to allow a professional to guide one through this highly emotional and economic process. I believe it is equally important to do this when one buys a new home as well as when one sells a home. You do not want to be doing this sort of thing without your agent! In my opinion the best person to trust is JIM BIM.

Most Sincerely,



Jeff Rubin